

Community Comment Dec. 22<sup>nd</sup>, 2014

By Jon Sapper  
Spirit of Christmas

A couple days till Christmas; better start my shopping. Just kidding. But my wife is asking, "Why aren't there any presents under the tree?" My response of "I haven't had dinner yet", really wasn't a good answer.

I did walk into a cell phone store the other evening and the receptionist asked me if I was there for some Christmas shopping. I said, "Well, maybe. I would like to know why I still have this \$450 charge on my account for an unreturned phone when I have the receipt with the name of the person in your Texas warehouse who signed for it?" They put me through to the regional office and that was a big help. After making sure I was,.... who I said I was, he said, "I'll bet you're not too happy about this?" I said, "Nooooooooo, it didn't bother me at all. It's Christmas time and I was thinking of giving it to you as a present. Yes, it bothers me since I've tried to get this thing cleared twice before and was told it was done." He checked into it and apologized profusely. He said it was a computer programmer glitch. I asked if they had the same guy who worked on Obamacare? I thought it

black cushion and out from under those bright lights, they just don't look the same.

So, to solve the problem, I went back to my old strategy that I had read somewhere before. I made a list,... I checked it twice,... I confirmed if the person had been naughty or nice.....and then went and bought a Starbucks card.

Merry Christmas to each of you.

P.S. I didn't buy my wife a rake. I may sound brave, but I'm really not.

This has been Jon Sapper for Community Comment.